

RATES REGULATION

A sharing mobility service offered by Pikyrent Srl

via the Pikyrent App

The rates plan of the Service can be viewed alternatively:

- In the 'Rates' section of the App
- In the rental preview after selecting the vehicle on the map

Penalties Fee

| Donalty | Fee |
|---|-----|
| Penalty | (€) |
| Re-notification of the fine | 25 |
| Overdue notification | 10 |
| Reactivation of the User's profile (by way of example in the event of non-payment, expiry of the licence that entails the suspension of the profile, etc.) | 10 |
| Transport of goods and/or animals | 50 |
| Electric vehicle charging without prior authorisation from the Manager | 250 |
| Conclusion of the procedure for releasing the vehicle outside the Operating Area, in unauthorised parking lot or in spaces not subject to GPS coverage and/or in parking areas in violation of traffic regulations: | |
| Failure to comply with the instructions given by the Pikyrent Customer Service, by the operator intervening on site (where applicable) or provided for in the Management Regulations and General Conditions of Contract | |
| Loss or damage to the vehicle equipment referred to in Article 5 of the Management Regulations: for the electric charging cable | 500 |
| Loss or damage to the vehicle equipment referred to in Article 5 of the Management Regulations: for the remaining equipment | 100 |



| Penalty | Fee |
|--|---------|
| 1 charty | (€) |
| Driving by non-registered user | 500 |
| Administrative procedure for accidents | 150 |
| Intervention by the Manager to reposition the vehicle that the User has left in a non-permitted area or non-parking area | 100 |
| Administrative expenses for the recovery of the vehicle from the municipal deposit or equivalent | 100 |
| Extraordinary cleaning of the vehicle up to the actual cost of cleaning the vehicle | From 50 |
| Failure to report the claim within the terms provided for by the Management Regulations and General Conditions of Contract | 1000 |
| Delay in the sending of the CID or incompleteness of the same or failure to send with respect to the terms provided for by the Management Regulations and General Conditions of Contract | 250 |
| Exhaustion of the vehicle battery charge to 0% despite notifications from the Manager (including notification by phone) | 100 |
| Rental ended without guaranteeing the provisions of Article 8 of the Management Regulations | 100 |
| Recovery of lost personal belongings from the vehicle, where possible | 30 |
| Registration fee for foreign license | 10 |