



RATES REGULATIONS

Introduction

This document, referred to as Tariff Regulations, aims to regulate the *fee and cost policy* applied by Pikyrent. The Manager reserves the right at any time to update its tariff plan (including the part relating to penalties and other costs). It is understood that any changes to the rates will be communicated to the User in the manner provided by the General Conditions of Contract.

Pricing

The service can be provided through different pricing methods.

At the end of each Rental, the total amount actually due is calculated and charged based on the application of the regulated Rates.

The (list) costs of use will be:

- a) Car sharing
 - Rate per minute: €0.39
 - Unlocking fee: €1.00
 - Booking fee: €0.26
 - Reduced rate during stop: €0.29
- b) Scooter sharing
 - Rate per minute: €0.29
 - Unlocking fee: €1.00
 - Booking fee: €0.19



- Reduced rate during stop: €0.22
- c) Registration fees in the case of a Driving License other than Italian
- €10

Pikyrent reserves the right to adopt discounts, incentives, and conventions that will change the actual price. At the end of the rental, the receipt for the cost of the service used will be available.

Promotions, conventions and subscriptions

The Manager may (by way of example and not limited to): activate promotions or sign commercial agreements (even possibly with third parties); provide for reduced rates; provide vouchers for the User; establish packages and subscriptions (by way of example only: daily, weekly, monthly rental). These conditions will be communicated on the Site or in the App: Pikyrent will verify the actual existence of the conditions for each User for the purpose of granting incentives and promotions.

Additional Fees

All amounts relating to penalties are always to be understood as reserving the right to request further damages in favour of the Manager (in other words, the Manager retains the right to apply to the User the Penalties indicated in these Regulations, notwithstanding compensation for further damages).

Below are the additional fees/penalties:

- Re-notification of the fine: €25.00
- Overdue fees: €10.00
- Reactivation of the User's profile (by way of example in the event of non-payment, expiry of the licence that entails the suspension of the profile, etc.) €10.00
- Transport of goods and/or animals: €50.00
- Electric vehicle charging without prior authorisation from the Manager: €250.00
- Conclusion of the procedure for releasing the vehicle outside the Operating Area, in unauthorised parking lot or in spaces not subject to GPS coverage and/or in parking areas in violation of traffic regulations: €250.00



- Failure to comply with the instructions given by the Pikyrent Customer Service, by the operator intervening on site (where applicable) or provided for in the Management Regulations and General Conditions of Contract: €100.00
- Loss or damage to the vehicle equipment referred to in Article 5 of the Management Regulations: €500.00 for the electric charging cable, €100.00 for the remaining equipment.
- Driving the vehicle by a person other than the Registered User: €500.00
- Costs for the administrative procedure for accidents: €150.00
- Intervention by the Manager to reposition the vehicle that the User has left in a non-permitted area or non-parking area: €100.00
- Administrative expenses for the recovery of the vehicle from the municipal deposit or equivalent: €100.00
- Extraordinary cleaning of the vehicle: from €50.00 up to the actual cost of cleaning the vehicle¹
- Failure to report the claim within the terms provided for by the Management Regulations and General Conditions of Contract: €1,000.00
- Delay in the sending of the CID or incompleteness of the same or failure to send with respect to the terms provided for by the Management Regulations and General Conditions of Contract: €250.00
- Exhaustion of the vehicle battery charge to 0% despite notifications from the Manager (including telephone notification to the User): €100.00
- Rental ended without guaranteeing the provisions of Article 8 of the Management Regulations: €100.00
- Forced exclusion of the vehicle from the available road fleet due to violation of the rules of correct vehicle release procedure: € 50
- Recovery of lost personal belongings from the vehicle, where possible: €30.00
- Registration fee with foreign license: €10.00

¹In this case, the penalty will be notified to the user together with the vehicle cleaning fee invoice



In the event of removal of the vehicle by the competent authorities, the costs borne by Pikyrent will be charged.

In the event of malicious damage to the vehicle, the Manager will charge the User a penalty in proportion to the extent of the damage, after notification of same.

In any case, the possibility of seeking further damages as governed by the legislation in force on the matter remains unaffected.